



JFW

## CERTIFICATE OF MAILING UNDER 37 C.F.R. §1.8

I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail, with sufficient postage, in an envelope addressed to: Commissioner for Patents, P. O. Box 1450, Alexandria, VA 22313-1450, on the below date:  
Date: November 2, 2004 Name: John G. Rauch Signature:

BRINKS  
HOFER  
GILSON  
& LIONE

## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Appln. of: Reynolds, Douglas F.

Appln. No.: 10/697,789

Examiner: Foster, Roland G.

Filed: October 29, 2003

Art Unit: 2645

For: VOICE OVER IP METHOD FOR  
DEVELOPING INTERACTIVE VOICE  
RESPONSE SYSTEM

Attorney Docket No: 8285/640

Mail Stop Amendment  
Commissioner for Patents  
P. O. Box 1450  
Alexandria, VA 22313-1450

## TRANSMITTAL

Sir:

## Attached is/are:

Amendment  
 Return Receipt Postcard

## Fee calculation:

No additional fee is required.  
 Small Entity.  
 An extension fee in an amount of \$ \_\_\_\_\_ for a \_\_\_\_\_-month extension of time under 37 C.F.R. § 1.136(a).  
 A petition or processing fee in an amount of \$ \_\_\_\_\_ under 37 C.F.R. § 1.17(\_\_\_\_\_\_).  
 An additional filing fee has been calculated as shown below:

	Claims Remaining After Amendment	Minus	Highest No. Previously Paid For	Present Extra	Small Entity		Not a Small Entity	
					Rate	Add'l Fee	or	Rate
Total	6	Minus	20	0	x \$9=		x \$18=	0
Indep.	1	Minus	3	0	x 44=		x \$88=	0
First Presentation of Multiple Dep. Claim					+\$150=		+\$300=	
					Total	\$	Total	\$0

## Fee payment:

A check in the amount of \$ \_\_\_\_\_ is enclosed.  
 Please charge Deposit Account No. 23-1925 in the amount of \$ \_\_\_\_\_. A copy of this Transmittal is enclosed for this purpose.  
 Payment by credit card in the amount of \$ \_\_\_\_\_. (Form PTO-2038 is attached).  
 The Director is hereby authorized to charge payment of any additional filing fees required under 37 CFR § 1.16 and any patent application processing fees under 37 CFR § 1.17 associated with this paper (including any extension fee required to ensure that this paper is timely filed), or to credit any overpayment, to Deposit Account No. 23-1925.

Respectfully submitted,

Date  
11/2/04

John G. Rauch (Reg. No. 37,218)

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Mailstop Amendment  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450  
on November 2, 2004

Date of Deposit

John G. Rauch - Reg. No. 37,218

Name of applicant, assignee or  
Registered Representative



Signature

11/2/04

Date of Signature

Our Case No. 8285/640  
SBC Ref. T00393-D2

## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of: )  
Reynolds, Douglas F. )  
Serial No. 10/697,789 ) Examiner: Foster, Roland G.  
Filing Date: October 29, 2003 ) Group Art Unit No. 2645  
For VOICE OVER IP METHOD FOR )  
DEVELOPING INTERACTIVE )  
VOICE RESPONSE SYSTEM )

## AMENDMENT

Mail Stop Amendment  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Dear Sir:

In response to the Office Action dated August 2, 2004, please amend the application as follows:

**Amendments to the Claims** are reflected in the listing of claims which begins on page 2 of this paper.

**Remarks** begin on page 5 of this paper.